

Michelle Frechette

From: "John Dantzer" <jdantzer@westbranch.com>
Date: Thursday, October 22, 2015 4:51 PM
To: "Michelle Frechette" <mfrechette@westbranch.com>
Subject: FW: Choice Home Improvement References

Here are the references for Choice Home Improvement

From: Heather Grace [mailto:wbcitymanager@gmail.com]
Sent: Thursday, October 22, 2015 4:02 PM
To: John Dantzer
Subject: Fwd: Choice Home Improvement References

----- Forwarded message -----

From: "Holly Orechia" <choicewsr@gmail.com>
Date: Oct 22, 2015 12:51 PM
Subject: Choice Home Improvement References
To: <Hgrace@westbranch.com>
Cc:

Good Afternoon,

Here are three insurance projects we've completed in the West Branch area...

- 1) Gery Smith
200 Marshview
West Branch, 48661
- 2) James Ebelt
918 N Fairview
West Branch, 48661
- 3) Gail Lingsjo
394 N 3rd St
West Branch, 48661

Thank you,

--
Holly Orechia
Office Manager
Choice Home Improvement
734-422-0600

Choice Home Imp.

1 of 1



This email has been checked for viruses by Avast antivirus software.

www.avast.com



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
5/20/2015

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

| PRODUCER Mason McBride, Inc 3290 West Big Beaver Road #503 P.O. Box 7028 Troy MI 48007-7028 | CONTACT NAME: Carol Dragich PHONE (A/C, No, Ext): (248) 822-7170 FAX (A/C, No): (248) 822-7150 E-MAIL ADDRESS: cdragich@mason-mcbride.com | | | | | | | | | | | | | |
|--|---|-------------------------------|--------|---------------------------------|--|---|-------|--------------------------------|-------|------------|--|------------|--|------------|
| | <table border="1"> <tr> <th>INSURER(S) AFFORDING COVERAGE</th> <th>NAIC #</th> </tr> <tr> <td>INSURER A: Admiral Insurance Co</td> <td></td> </tr> <tr> <td>INSURER B: Frankenmuth Mutual Insurance</td> <td>13986</td> </tr> <tr> <td>INSURER C: Travelers Indemnity</td> <td>10804</td> </tr> <tr> <td>INSURER D:</td> <td></td> </tr> <tr> <td>INSURER E:</td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> </tr> </table> | INSURER(S) AFFORDING COVERAGE | NAIC # | INSURER A: Admiral Insurance Co | | INSURER B: Frankenmuth Mutual Insurance | 13986 | INSURER C: Travelers Indemnity | 10804 | INSURER D: | | INSURER E: | | INSURER F: |
| INSURER(S) AFFORDING COVERAGE | NAIC # | | | | | | | | | | | | | |
| INSURER A: Admiral Insurance Co | | | | | | | | | | | | | | |
| INSURER B: Frankenmuth Mutual Insurance | 13986 | | | | | | | | | | | | | |
| INSURER C: Travelers Indemnity | 10804 | | | | | | | | | | | | | |
| INSURER D: | | | | | | | | | | | | | | |
| INSURER E: | | | | | | | | | | | | | | |
| INSURER F: | | | | | | | | | | | | | | |
| INSURED Roof One, LLC 275 S. Telegraph Road Pontiac MI 48341 | | | | | | | | | | | | | | |

| | | |
|------------------|---|-------------------------|
| COVERAGES | CERTIFICATE NUMBER: CL1552001696 | REVISION NUMBER: |
|------------------|---|-------------------------|

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR LTR | TYPE OF INSURANCE | ADDL INSR | SUBR WVD | POLICY NUMBER | POLICY EFF (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMITS |
|----------|---|--|----------|---------------|-------------------------|-------------------------------------|--|
| A | GENERAL LIABILITY | | | CA000021603 | 5/24/2015 | 5/24/2016 | EACH OCCURRENCE \$ 1,000,000 |
| | <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY | | | | | | DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 50,000 |
| | <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR | | | | | | MED EXP (Any one person) \$ 5,000 |
| | GEN'L AGGREGATE LIMIT APPLIES PER: | | | | | | |
| | <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC | | | | | GENERAL AGGREGATE \$ 2,000,000 | |
| | | | | | | PRODUCTS - COMP/OP AGG \$ 2,000,000 | |
| B | AUTOMOBILE LIABILITY | | | BA 1993460 | 5/24/2015 | 5/24/2016 | COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 |
| | <input checked="" type="checkbox"/> ANY AUTO | <input type="checkbox"/> SCHEDULED AUTOS | | | | | BODILY INJURY (Per person) \$ |
| | <input type="checkbox"/> ALL OWNED AUTOS | <input type="checkbox"/> NON-OWNED AUTOS | | | | | BODILY INJURY (Per accident) \$ |
| | <input type="checkbox"/> HIRED AUTOS | | | | | | PROPERTY DAMAGE (Per accident) \$ |
| | | | | | | PPI \$ | |
| A | UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR | | | BEX09601529 | 5/24/2015 | 5/24/2016 | EACH OCCURRENCE \$ 1,000,000 |
| | <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE | | | | | | AGGREGATE \$ 1,000,000 |
| | <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$ | | | | | | |
| C | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY | | | 2E30517 | 9/18/2015 | 9/18/2016 | <input checked="" type="checkbox"/> WC STATU-TORY LIMITS <input type="checkbox"/> OTH-ER |
| | ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory In NH) | <input type="checkbox"/> Y/N | N/A | | | | E.L. EACH ACCIDENT \$ 1,000,000 |
| | If yes, describe under DESCRIPTION OF OPERATIONS below | | | | | | E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 |
| | | | | | | | E.L. DISEASE - POLICY LIMIT \$ 1,000,000 |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

Roof One (21 pages)

| | |
|--|---|
| CERTIFICATE HOLDER FOR ROOF ONE, LLC CUSTOMERS | CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. |
| | AUTHORIZED REPRESENTATIVE Scott McBride/CDRAG <i>Scott McBride</i> |

RICK SNYDER
GOVERNOR

L231325

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CORPORATIONS, SECURITIES & COMMERCIAL LICENSING BUREAU

RESIDENTIAL MAINTENANCE AND
ALTERATION CONTRACTOR COMPANY
LICENSE

- Q. O. - JAMES MICHAEL NELLE INDV#: 2103186680
LICENSED TRADES:
ROOFING SIDING GUTTERS

ROOF-ONE LLC
275 S TELEGRAPH
PONTIAC MI 48341

PERMANENT I.D. NO.
2104159547

EXPIRATION DATE
05/31/2017

AUDIT NO
2791590

THIS DOCUMENT IS DULY ISSUED
UNDER THE LAWS OF THE STATE
OF MICHIGAN

SATISFIED CUSTOMERS

Commercial Reference List

Lautrec Properties

P O. Box 339687
Farmington Hills, MI 48333
248-737-1462
Contact: Kevin Trealout

Properties:

Coach House Apts.
Franklin Square
Richmond Club
Rosewood Terrace
Thornberry Apts.
Knollwood Apts.
Briarwood Apts.
Cherry Hill Manor Apts.
Ambassador Arms Apts.

Kramer Triad Management

40000 Grand River, Ste 100
Novi, MI 48375
248-888-4700

Properties:

Meadow Condos
Westbrooke
Clarkston Bluffs
Weatherstone Condos
Barrington Cove
Greenpointe Condos
Chesterfield Square
Glen Eagles
Stratford Village
Meadows of Van Buren

Professional Property Mgmt.

115 W Brown St
Birmingham, MI 48009
248-649-6320
Contact: Jill

Properties:

Grayton Park Apts.
Riverside Manor Apts.
Countryside of Kentwood
Westland Capri
Durham Apts.
Countryside Townhouses
Ridgewood Apts.

Commercial Reference List

Metro Group Management

2804 Orchard Lake Rd
Keego Harbor, MI 48320
248-745-7100

Properties:

Blue Heron Condos
Wabeek Properties
2400 N. Woodward Condos
Four Seasons Condos

Magar & Company

22100 Woodward
Ferndale, MI 48220
248-298-2775

Properties:

Lakeride I Condos
4100 West Condos
Hidden Ridge Condos
New England Townhouses
Town & County
Glenwood
Parklane Condos
Cherboneau North Condos

Metropolitan Property Mgmt.

43165 Schoenherr Rd.
Sterling Hts, MI 48313
586-566-8100
Contact: Rick or Greg

Properties:

Lakeview Village Condos
Plumbrook
Rosewood Terrace
Richmond Club
Salt River Condominiums
Kings Forest

Marcus Management

28454 Orchard Lake Rd.
Farmington Hills, MI 48334
248-553-4700
Contact: Martha

Properties:

Foxpointe Condos

Commercial Reference List

Leisure Co-Op Phase I

49987 Helfer Blvd.
Wixom, MI 48393
248-349-4273

Leisure Co-Op Phase II

49987 Helfer Blvd.
Wixom, MI 48393
248-349-4277

Livonia Apartments

2950 Dardanelle
Livonia, MI 48152
248-722-3383

Inn at Cass Lake

900 N. Cass Lake Rd.
Waterford, MI 48328
248-681-8229
Contact: Greg Ewer

River Oaks Apartments

3200 River Oaks Blvd.
Rochester Hills, MI 48309
248-370-0500
Contact: Tracy or Sam

Herriman & Associates

41486 Wilcox Rd.
Plymouth, MI 48170
734-459-5440
Contact: Dan

Properties

Country Place Condos
Canton Professional Center
Links of Pheasant Run
Country Club Village of Northville

Universal City Estates

28290 Universal Dr.
Warren, MI 48092
586-575-9660

Baptist Manor

30301 W. 13 Mile Rd.
Farmington Hills, MI 48334
248-626-6100
Contact: Liz or Paul

SATISFIED CUSTOMERS

Commercial Reference List

Better Living Services

9397 Haggerty
Plymouth, MI 48170
734-416-8270

Contact: Kelly

Property:

Brandon Village Apts.

Silver Maple Village Apts.

691 Dewey
Lapeer, MI 48446
810-867-9148

Contact: Larry Keys

Premier Managers Inc.

2899 E. Big Beaver # 186
Troy, MI 48083
248-821-8950

Contact: Christie

Properties:

Hamptons of Canton Twp.

Somerset Park Apts.

2365 Somerset Blvd.
Troy, MI 48084
248-643-6663

Contact: John

Sterling Park Apts.

8348 18 Mile Rd.
Sterling Hts, MI 48317
586-268-5151

Contact: Lee

Babcock Management

18121 E. 8 Mile Rd. Ste 211
Eastpointe, MI 48021
586-498-9188

Contact: Bill Murphy

Properties:

Northwood Condos
Still Meadows

Commercial Reference List

Harbor Cove Comm. Prop.

357 Ridgewood Dr.
Harbor Springs, MI 49740
231-526-5766

Properties:

Cedar Shores West

Select Community Mgmt.

4045 Stone School Rd
Ann Arbor, MI 48108
734-663-1900

Contact: Joe

Properties:

Oakbrook Condos
Traver Lakes
Ashford Place Condos

Majestic Condo Management

9403 Lamont St
Livonia, MI 48180
734-464-7455

Contact: Mike

Properties:

Whispering Winds
Lola Valley Terr. Condos

Bill Ellwood Inc.

3281 Cummings
Berkley, MI 48072
248-417-1104

Properties:

Ramblewood of Farm. Hills
Maple Grove of Clawson
Beechwood of Farmington

City of Orchard Lake

3953 Orchard Lake Road
Orchard Lake, MI 48323
248-682-2400

Contact: Gerry McCallum

Properties:

DPW Building

Commercial Reference List

Walled Lake Villas

1035 Walled Lake Villa
Walled Lake, MI 48390
248-624-8282

Contact: Dan

Lourdes Nursing Home

2300 Watkins Lake Rd
Waterford, MI 48328
248-674-2241

Contact: Ron

Pebble Creek Condominiums

7498 Gate House Blvd
W. Bloomfield, MI 48322
248-626-6724

Contact: Bob Newton

Pascu Property Management

2750 Carpenter Rd, Ste. 1
Ann Arbor, MI 48108
734-677-2727

Contact: Chris

Properties:

Oakbrook Condos

Mister Management, LLC

2160 Grand River Ave, Ste 100
Brighton, MI 48116
810-225-3244

Contact: Craig or David

Hamilton Farms

Oakland County Road Commission

2420 Pontiac Lake Road
Waterford, MI 48328
248-420-6137

Contact: Dave

Plymouth Twp. Firestation #3

13600 Beck Road
Plymouth Twp, MI 48170
734-788-7373

Contact: Richard

Commerical Reference List

Commercial Reference List

Commerical Reference List

SATISFIED CUSTOMERS

Highland Lakes Condos

20301 Silver Spring Dr.
Northville, MI 48167
517-304-0683
Contact: Joe Poma

City of Oak Park

10600 Capital
Oak Park, MI 48237
248-867-2827
Contact: Scott

Properties:

Ice Arena

Lutheran Church of The Redeemer

1800 W. Maple
Birmingham, MI 48009

BLS Property Management

11908 Farmington Road
Livonia, MI 48170
Contact: Clareese & Vicki

Properties:

Canton Glades
Woodgate Condos

Triangle Fraternity

1501 Washtenaw Ave.
Ann Arbor, MI 48104

Top Value Automotive

7200 N. Telegraph Road
Dearborn Hts, MI 48127
734-558-3551
Contact: Tony Marlowowski

Huron-Clinton Metro. Authority

13000 High Ridge Dr.
Brighton, MI 48114
810-685-1561

Contact: Joe Rickle

Properties:

Nature Center @
Kensington Park

M & M Senior Community Center

3500 Marais Ave.
Royal Oak, MI 48073
248-246-3185
Contact: Tod Gazetti

Independent Property Mgmt, LLC

P.O. Box 2378
Garden City, MI 48136-2378
734-454-4022

Contact: Debi Micallef

Properties:

Hunters Grove



THIS CERTIFIES THAT

Roof One LLC
NAME

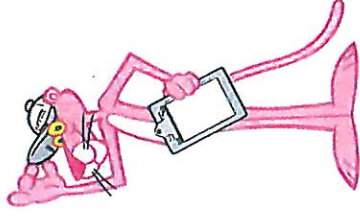
275 S. Telegraph Road, Pontiac, Michigan 48341
ADDRESS

March 2002
MEMBER SINCE

202699
ID NUMBER

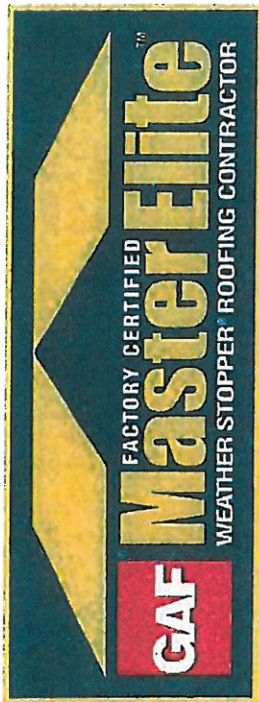
HAS BEEN APPROVED TO BE AN OWENS CORNING™ ROOFING PLATINUM PREFERRED CONTRACTOR AND HAS MET THE HIGHEST STANDARDS AND STRICTEST REQUIREMENTS, PLUS:

- Maintained Owens Corning™ Preferred Contractor status for at least one (1) year and has been in business for three (3) consecutive years
- Been in good standing with the Better Business Bureau
- Has undergone a Dun & Bradstreet® credit rating
- Has not filed bankruptcy in the last seven (7) years
- Holds at least \$1,000,000 in general liability insurance
- Carries all required state and local licensing and insurance
- Certificate valid until 3/31/16



William J. Mabry
WILLIAM J. MABRY
CONTRACTOR SERVICES LEADER

March 2015
DATE



Roof One LLC

Roof One LLC has achieved the Exclusive status of Master Elite™ Weather Stopper® Roofing Contractor for GAF, North America's Largest Roofing Manufacturer.



Only 3 % of the roofing contractors in North America have achieved Master Elite™ status! Based on their uncompromising commitment to the highest standards in sales, services and installation, they have pledged to insure that each customer receives their "best and safest choice" in roofing.

GAF License#: ME16942 Valid Through: 05/31/2015

Robert B. Tafaro

Robert B. Tafaro
President and CEO, GAF

James R. Slauson

James R. Slauson
Vice President, Certified Program and Services, GAF





Quality You Can Trust...From
North America's Largest Roofing Manufacturer!

Certified Contractor Services
1 Campus Drive
Parsippany, NJ 07054

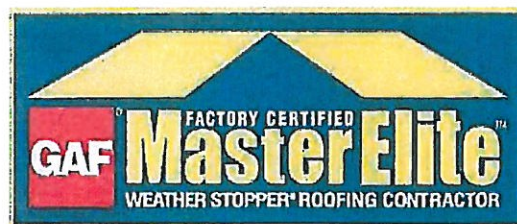
Roof One LLC Wins All Three 2014 Excellence Awards

Roof One LLC is one of only one hundred ninety four contractors in the country to win all three 2014 Master Elite™ Excellence Awards which include...

- **Consumer Protection Excellence**
- **Training Excellence**
- **Installation Excellence**

Roof One LLC achieved this goal by their commitment to superior quality and continuous improvement. Roof One LLC is truly focused on providing great quality and service.

We at GAF are very proud to have Roof One LLC as a Master Elite™ Contractor, and we appreciate their commitment to their customers!





Quality You Can Trust...From
North America's Largest Roofing Manufacturer!™

Certified *Contractor Services*
1361 Alps Road
Building 11-1
Wayne, NJ 07470

For Immediate Release

Roof One LLC Receives GAF President's Club Award

Wayne, NJ (04/2014) — GAF, North America's largest roofing manufacturer, is pleased to announce that *Roof One LLC* of *Pontiac, MI* is a winner of the prestigious GAF President's Club Award, recognizing the best, brightest, and most supportive GAF Master Elite contractors.

The GAF Master Elite Contractor President's Club designation is an exciting way for GAF's loyal contractors to be recognized for their excellence. Contractors awarded this designation based on their "Performance", "Reliability", and "Service".

President's Club Contractors who receive this award have consistently provided superior-quality service and excelled in providing extensive and consistent warranty options that offer long-term security and peace-of-mind. Furthermore, President's Club Contractors have maintained a successful long-term partnership with GAF, supporting our products and warranties, and providing quality service to property owners.

Our Master Elite Contractors represent only the top 3% of roofing contractors, nationally. The winners of this award are the top achievers at GAF. We congratulate them on this outstanding achievement.

To learn more about GAF, visit www.gaf.com.

NEWS RELEASE

This is to certify that

Roof One LLC

has achieved CertainTeed's highest credential level and therefore is authorized to operate and represent itself as a SELECT ShingleMaster™, and can offer the CertainTeed SureStart™ PLUS warranty extensions.



To become a SELECT ShingleMaster, this company has met the following conditions. Each of these criteria, by itself, is stringent, and highlights this contractor as a model in the trade.

All job supervisors, plus at least 50% of the shingle installation workforce, must be Master Shingle Applicators™. And, at least one employee is qualified as a Shingle Quality Specialist™.

The company owner has agreed to abide by the terms and conditions described in the "Code of Ethics and Professional Practices," and has qualified as a fiscally responsible business owner.

Proof of current workers' compensation insurance, as required by law, and liability insurance covering roofing have been submitted and are on file at CertainTeed.

The company has been in business for at least five years, or accredited in the CertainTeed ShingleMaster™ program for at least one year.

A SELECT ShingleMaster™ since:

Tom Smith

Tom Smith

President, CertainTeed Roofing

2006

CertainTeed

SAINT-GOBAIN

Valid through January 31, 2016

20-30-207 © 2015 CertainTeed Corporation, Printed in U.S.A.

CERTIFICATE OF MEMBERSHIP



VINYL SIDING

Roof One LLC

Name

has demonstrated the skills and knowledge necessary to become
a Certainteed 5-Star Polymer, Insulated & Vinyl Siding Contractor.

April 27, 2011

Member Since

A handwritten signature in black ink, appearing to read "Donald Smith".

President

Certainteed
SAINT-GOBAIN

1/31/2016

Expiration Date



TAMKO® Pro Certified Contractor

This is to certify that

Roof One, LLC,

On this 13th day of February, 2015,

Is hereby recognized as a TAMKO® Pro Certified Roofing Contractor, having met all program requirements, and having demonstrated a strict adherence to the Code of Ethics and Professional Practices as set forth by TAMKO Building Products, Inc.

This certification (ID # 917) is valid for the period of one year from the date listed above and is subject to renewal at this specific time.

TAMKO Pro Company Name: Roof One, LLC
Contractor Name, ID #: James Nelle, # 917
Address: 275 S. Telegraph Road, Pontiac, MI 48341
Phone #: 248-322-1000

A handwritten signature in black ink, reading "Stephen C. McNeilly".



United States Environmental Protection Agency



This is to certify that

Roof One, LLC

has fulfilled the requirements of the Toxic Substances Control Act (TSCA) Section 402, and has received certification to conduct lead-based paint renovation, repair, and painting activities pursuant to 40 CFR Part 7

In the Jurisdiction of:

All EPA Administered States, Tribes, and Territories

This certification is valid from the date of issuance and expires

April 23, 2015

NAT-25002-1

Certification #

April 9, 2015

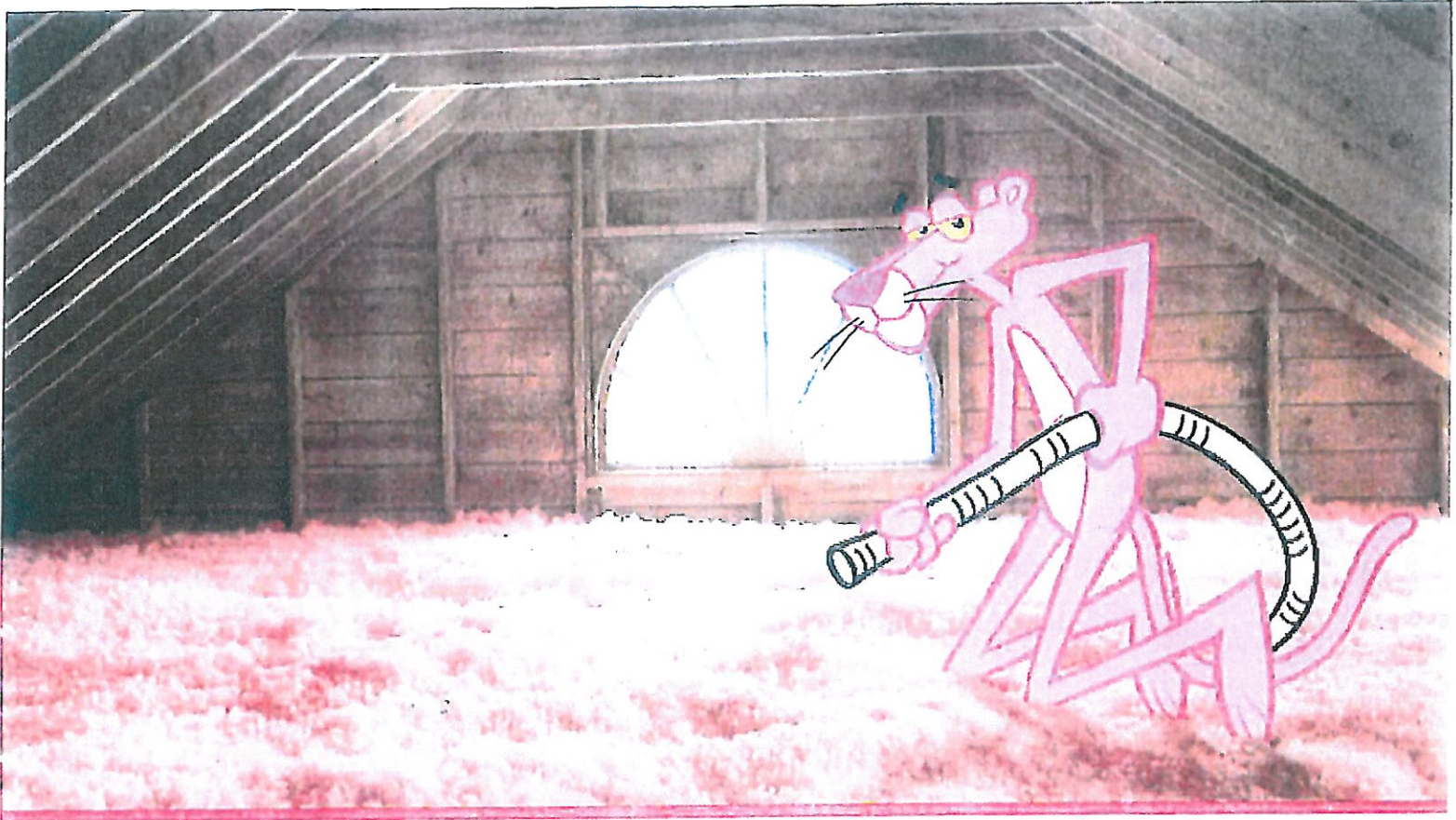
Issued On

A handwritten signature in black ink that reads "Michelle Price".

Michelle Price, Chief

Lead, Heavy Metals, and Inorganics Branch





Insulate Now and Get Double the Savings

(And be more comfortable in your home all year round)

The Federal Government has increased the tax credit for qualifying purchases of insulation. Adding Owens Corning PINK™ Fiberglas Insulation is the easiest way to double your savings.

BY ADDING OWENS CORNING INSULATION TO YOUR ATTIC YOU CAN:

- Achieve instant savings of up to 20% on your heating and cooling energy bills
- Get a 30% tax credit up to \$1,500**
- Increase the comfort of your home, especially during the extreme heat of summer
- Reduce Greenhouse Gas emissions

CALL US TODAY TO LEARN MORE ABOUT HOW YOU CAN SAVE.

ROOF ONE LLC

1-866-766-3100

roofonellc@comcast.net



INNOVATIONS FOR LIVING

Building Trades Association

This is to certify that

ROOF ONE LLC

is a member in good standing of the

BUILDING TRADES ASSOCIATION

and is pledged to observe the highest ethical standards
of business practice as set forth by this Association



MEMBERSHIP NUMBER: A42733

VALID THRU

July 2016

Membership Coordinator



NATIONAL ROOFING
CONTRACTORS ASSOCIATION

2015

MEMBERSHIP CERTIFICATE

PRESENTED TO

Roof One LLC
Pontiac, MI

PURPOSE

NRCA'S PURPOSE IS TO PROVIDE INFORMATION, TAKE ACTION, EDUCATE AND CONDUCT PROGRAMS THAT WILL ENHANCE THE BUSINESS INTERESTS OF OUR MEMBERS AND ALLOW THEM TO PROVIDE CONSUMERS WITH THE BEST AVAILABLE TECHNOLOGY AND BUSINESS PRACTICES.

Bill Good, CAE
Executive Vice President



**BETTER BUSINESS BUREAU
SERVING EASTERN MICHIGAN**

Roof One, LLC

A BBB ACCREDITED BUSINESS PLEDGED TO:

Start With Trust

Establish and maintain a positive track record in the marketplace.

Advertise Honestly

Adhere to established standards of advertising and selling.

Tell the Truth

Reveal all related conditions or exceptions regarding products or services offered.

Be Transparent

Openly identify the nature, location, and ownership of the business, and clearly disclose all policies, guarantees and procedures that bear on a customer's decision to buy.

Honor Promises

Abide by all written and verbal agreements.

Be Responsive

Address marketplace disputes quickly, respectfully, and reasonably.

Embody Integrity

Approach all business dealings, marketplace transactions and commitments with integrity.

Better Business Bureau®

Start With TrustSM



Roof One, LLC

bbb.org

Farmington/W. Bloomfield
248-848-8900

Rochester/Troy
248-377-8978

17 Years Experience



#ONE IN QUALITY & RELIABILITY

TOLL FREE 1-866-ROOF-100
1-866-766-3100
275 S. Telegraph Road • Pontiac, MI 48341
Phone 248-322-1000 Fax (248) 322-2760

Waterford/Clarkston
248-681-8970

Flint/Grand Blanc
810-232-0023

Licensed & Insured

Would you like unbiased information when choosing a reputable company?

The Michigan Attorney General's Office operates a consumer affairs office that investigates legitimate complaints filed against companies that do business in the state of Michigan. This office began keeping records of complaints in 1996 and will release information to consumers that wish to investigate the companies with whom they may potentially do business. To access this information (Monday through Friday, 8:30 a.m. to 4:30 p.m.) please call (toll free):

(877) 765-8388

In addition to determining the number of complaints that have been filed against a company, it is also very important to find out how many of the complaints have been satisfied and closed.

Firestone

Certificate of Registration

Contractor Name: **ROOF-ONE LLC**

Registration Number: **64841**

Registration Date: **February 9, 2004**

As a part of its overall service to the roofing industry, Firestone Building Products provides for the registration of roofing contractors who purchase and install Firestone Modified Bitumen roofing products.

This certificate confirms that, on the registration date as indicated, Firestone has assigned the above listed roofing contractor the registration number indicated on this certificate. This registration number confirms that the above listed roofing contractor has duly executed Firestone's "Contractor Registration And Agreement To Purchase And Install Firestone Modified Bitumen Roofing Products", and is henceforth eligible to apply for modified bitumen roofing warranties issued by Firestone, subject to Firestone's receipt of the proper warranty fee payment and the completion of installation of Firestone modified bitumen roofing products in full accordance with Firestone technical specifications and application instructions.

Authorized By: _____

George Furman

George Furman
Division Manager, Contractor Services

CAUTION!!!

**ARE YOU AWARE THAT MOST CITIES REQUIRE
A PERMIT TO BE PULLED BY THE
CONTRACTOR DOING YOUR ROOFING JOB?**

**THE PURPOSE OF A PERMIT IS TO ENSURE THAT THE
CONTRACTOR IS REGISTERED AND LICENSED WITH THE CITY
AND THE STATE OF MICHIGAN.**

**FOR YOUR PROTECTION, INSPECTIONS ARE REQUIRED TO
ENSURE THAT YOUR PROJECT MEETS THE CITY AND STATE
CODES.**

**CONTACT YOUR LOCAL BUILDING DEPARTMENT TO VERIFY
PERMIT REQUIREMENTS FOR YOUR CITY.
BE ADVISED IT IS THE RESPONSIBILITY OF YOUR CONTRACTOR
TO PULL A PERMIT FOR YOUR PROJECT IF ONE IS REQUIRED.**